



Manufacturer of

U.S. SPECIALTY COATINGS



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PERMASHIELD PREMIUM WARRANTY:

Subject to the limitations set forth below, Monopole Inc. warrants to the original purchaser that the **PERMASHIELD PREMIUM Graffiti Control System** will protect the treated surface from defects under normal unsacrificed conditions for a period of ten (10) years from the purchase date. The warranty for the **PERMASHIELD PREMIUM Graffiti Control System** is contingent upon the system being applied to a sound substrate, and the graffiti removal method meeting the guidelines set forth on the product data sheets and the specification letters issued by Monopole, Inc.

Monopole Inc. warrants that the **PERMASHIELD PREMIUM Graffiti Control System** will protect against graffiti and remain intact without the need to re-apply any top coat or other coatings for a period of ten (10) years. Defects are defined as the failure to withstand graffiti defacement, chemical staining, shadowing, ghosting, and environmental effects.

Monopole will supply materials free of charge to recoat failed/defective areas after the areas are examined by one of its representatives.

WARRANTY REQUIREMENTS:

1. The purchaser must obtain a written specification letter from Monopole, Inc. prior to the application outlining the substrate, application, and removal methods.
2. The applicator shall warrant that they have applied the materials in compliance with Monopole Inc's written specifications and instructions upon application completion.
3. Attempts to remove graffiti defacing from a surface treated with **PERMASHIELD PREMIUM Graffiti Control System** must be performed according to the exact procedure explained on the technical bulletin and specification letter. No other chemical cleaners can be used except **MONOCHEM CITRUS CLEAN SUPER**.
4. The building owner is required to keep **MONOCHEM CITRUS CLEAN SUPER** on site to ensure the appropriate and immediate removal of graffiti from the system. For every 1,000 square feet coated with **PERMASHIELD PREMIUM**, Monopole requires the purchase of one gallon of the remover. For larger jobs, the maximum required **CITRUS CLEAN SUPER** is ten gallons.

WARRANTY LIMITATIONS:

1. This warranty does not apply to damage resulting from structural cracking, concrete faulting or joint areas requiring caulking or sealants. This warranty does not extend to damages resulting from moisture penetration, contact with solvent cleaners, excess use of **MONOCHEM CITRUS CLEAN SUPER**, structural movements, or natural disasters such as windstorms, floods or earthquakes.
2. **PERMASHIELD PREMIUM Graffiti Control System** will not prevent efflorescence in the underlying materials. This warranty does not cover the cost of reapplying **PERMASHIELD PREMIUM Graffiti Control System** over materials/substrates where efflorescence has occurred.
3. This warranty does not protect against the loss of adhesion or fogging from a moisture build up between the **PERMASHIELD PREMIUM Graffiti Control System** and the protected surface.
4. This warranty does not cover the deterioration of the underlying surface or base materials.
5. This warranty does not cover any **PERMASHIELD PREMIUM Anti-Graffiti** products which have been subjected to improper storage, abuse, misuse, alteration or an act of God. This warranty does not cover labor costs incurred in connection with the removal and reinstallation of the product, nor does it cover any other contingent expenses. Also excluded from the coverage of this warranty is the adhesion of the product to surfaces not completely free of chemical or material contaminants, debris, or foreign matter.
6. This warranty excludes from coverage any and all products not included in the description of the product on the face of the warranty. Replacement of product, as provided under this warranty, is the exclusive remedy for the consumer. No other warranties, expressed or implied, are made with respect to the product, including the warranties of merchantability, fitness for a particular purpose, or any other matter. In no event shall Monopole, Inc. be liable for any consequential or incidental damages as a result of the purchases or use of this product.
7. Claims on account of weight, quality, or damage to the product must be submitted in writing to the manufacturer within thirty (30) days after the discovery of the defect. This is required for warranty adjustments, repairs or approved replacements. This warranty is valid only in the United States and Canada. Failure to give notice within the required time voids the Warranty.
8. Unless Monopole has entered into a separate contract with purchaser for product application, Monopole is not responsible for the physical application. Monopole is not affiliated with or in any way connected with the distributor or the person applying the product.
9. Monopole is not liable in any respect for damage to the building, its contents, and any other personal or consequential damages, expressed or implied.
10. The remedies provided herein are exclusive. In no event shall Monopole be liable for any incidental, indirect, or consequential damages in connection with the use or misuse of its products.